
Kenneth Campbell — Computer/Network Technician

Objective

Highly motivated and experienced individual seeking professional career as an IT Technician.

Education

2000-2004 Garfield High School (Maintained at least a 3.6 GPA)

2005 - A+ Certification—CBT Nuggets (Completed)

2006– Network+ Certification—CBT Nuggets (Completed)

2011– MCSE Certification—LearnKey (80% Complete)

2011— Rosetta Stone — Spanish (50% Complete)

Work Experience (Related to Career)

2002-2008, Field Technician

Computer Renew

General Computer and Network Repair. Malware Removal, Data Backup/Transfer, Computer, Printer, and Software Setup. Network Administration, Designed and setup high speed Ethernet based networks and implemented network security of various types, hardware and software firewalls, proxy servers, internet traffic control for businesses and parental controls for home users. Provided helpdesk support to important clients, Remotely troubleshoot and repair systems using Remote Assistance and similar software. Built Custom Workstations and Servers. Computer, parts, and software sales, Various other tasks assigned by supervisor.

2005-2006—Computer Technician/Service Writer/ Sales Associate / Head Associate of Parts Department
CompUSA, Paramus, NJ

Signed in Computers to be serviced, Processed Customer Information in Company Database. As Service Writer Performed Upgrades, Installations, and General Computer Repairs as a Technician.
Head of the Computer Parts Department, had 3 employees report to me. Computer, Parts, Services, and Software Sales. Customer Service, Maintained neat, Organized shelves, and restocked items as a Sales Associate.

2009– Present. Lead Technician/Network Administrator

ElitePC NJ (Independently Owned)

Similar responsibilities and duties as at Computer Renew. Performed routine maintenance, and repairs on computers in small to medium (50-75 workstations at 3 Locations Via VPN tunnels to main location's Server. Create policies with Active Directory, using Windows Server 2003, 2008 Operating System, As well as Linux Servers in some businesses. Repairs to both Servers and Workstations. For various types of scenarios.

References

Available upon request

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